Australian Indigenous
Health*InfoNet*

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Environmental Health
Performance Report
1 July 2024 - 30 June 2025

Submitted to: Indigenous Australians' Health Program (IAHP)-WA
Submitted: July 2025

ECU
EDITH COWAN
UNIVERSITY

Australian Indigenous Health*InfoNet*

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Environmental Health Portal performance report
Key developments and Impact
1 July 2024 – 30 June 2025

Highlights

✓ The Health*InfoNet* **exhibited at 6 conferences and gave a presentation at the EHA WA State** Conference in Perth

✓ Launched and promoted the *My healthy home: home health factsheet series*

✓ **Online community consultations**, including a session for the Enviromental Health workforce

Newsletters

619 newsletter subscribers

6 newsletters distributed

New content

- **142** Publications
- **51** Resources
- **45** Policies
- **58** Programs
- **15** Organisations
- **51** Events
- **6** Courses
- **22** Funding
- **263** Jobs

Website usage and where our users are from

23,323 sessions

34,972 page views

653 new entries added

425 entries audited

13%
1%
31%
8%
29%
18%
3%
2%
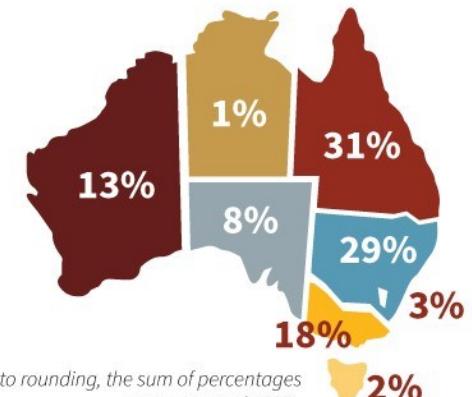
Due to rounding, the sum of percentages may not equal 100%.

Social media activities

- 731 engagements — **4.18%** engagement rate (Industry average*: 1.80%)
- 210 engagements — **5.19%** engagement rate (Industry average*: 4.40%)
- 1,078 engagements — **0.68%** engagement rate (Industry average*: 2.10%)
- 741 engagements — **6.56%** engagement rate (Industry average*: 3.00%)

Industry average engagement rates for non profit organisations

Helping to close the gap by providing the evidence base to inform practice and policy in Aboriginal and Torres Strait Islander health

ECU EDITH COWAN UNIVERSITY

Instructions:

This template is to be used for:

- Completion of a **Performance Report (2A and 2B)** measuring outcomes against your approved Activity Work Plan (as required in the terms of your Agreement).
- When complete, email to your IAHP-WA@dss.gov.au

1A. SERVICE PROVIDER & FUNDING INFORMATION	
Organisation Name & Location	Edith Cowan University, Mount Lawley, Western Australia
Activity ID: 4-JORVTLC	Australian Indigenous Health*InfoNet* - Environmental Health Project
Reporting period:	1 July 2024 – 30 June 2025
Contact name & position title:	**Professor Bep Uink** Director Australian Indigenous Health*InfoNet* Edith Cowan University 2 Bradford Street, Mt Lawley WA 6050 Ph: 08 9370 6155

Performance Report Template

The streamlined template overleaf has been created from the submitted 2024 - 2025 Activity Work Plan to enable the Community Grants Hub to efficiently assess the progress made against the grant key performance indicators during the reporting period.

1A. ACTIVITY DELIVERABLES 2024-2025 Activity Work Plan (AWP)			2A. Performance Report	
Objective	Measures	Timeframe	Status (Select from Met, Partly-Met, Delayed, or Completed)	Progress Comments
1. Add new entries on environmental health of publications and resources added in the Health*InfoNet's* online bibliography and other information added about programs, organisations and workforce information (events, courses, funding and jobs).	Number of new environmental health entries added.	1/7/2024 – 30/6/2025	Met	In the reporting period, the following number of items were added to the database:

Publications	142
Policies	45
Resources	51
Programs	58
Organisations	15
Events	51
Courses	6
Funding	22
Jobs	263

Objective	Measures	Timeframe	Status	Progress Comments
2. Produce practical factsheets, using simple/plain language, which are accessible to FNEHPs to use with clients as well as by residents themselves.	Online publication of factsheets on the Environmental Health Portal and promotion of these throughout the sector via the newsletter and social media.	By 30/6/2024	Met	The *My healthy home: home health factsheet series* was launched on 25 September 2024 after being reviewed by a member from ERPATSIEH. The factsheets were promoted via a banner on the Health*InfoNet* homepage, in relevant topic newsletters, the Director's Communique and on all social media channels. They were picked up and promoted in the newsletters of organisations such as NACCHO, NAATSIHWP, IAHA and on the AH&MRC's website. The factsheets have also been included in conference presentations including the EHA WA State Conference in May, and will continue to be included in any presentations on the Environmental Health Portal.

3. Conduct audits of existing information on the Environmental Health Portal, located on the Health*InfoNet* website, to ensure the information is accurate and free of broken links.	The 'Water', 'Healthy Living Practices' and 'Healthy Communities' subtopics will be fully audited.	By 30/6/2025	**Met**	In the reporting period, 425 entries were audited across the 'Water', 'Healthy Living Practices' and 'Healthy Communities' subtopics. This included auditing of organisations, programs, health practice and health promotion resources, funding, and policies across each of these subtopics. As part of the ongoing Portal review process, 85 entries were removed from the Portal (either untagged, archived or unpublished due to lack of relevance). An estimated 13,340 broken links of publications, resources, and policies, across the Health*InfoNe*t websites (which includes the Environmental Health Portal) were checked for currency and updated during the reporting period.	
4. Ensure the state-of-the-art web resource is publicly available for a minimum of 95% of the time.	The percentage of time that the Health*InfoNet* website is publicly available. Usage statistics for the Environmental Health Portal reported in the performance report.	1/7/2024 – 30/6/2025	**Met**	The Health*InfoNet* website was freely available to users for **99.5%** of the time in the reporting period. During this reporting period there were **34,972 page views** and **23,323 sessions** recorded. The same time in the previous year, 1 July 2023 to 30 June 2024, there were 35,689 pageviews and 23,344 sessions. Hence, there has been a 2% decrease in pageviews and no change in sessions from the last reporting period. The average session duration during the reporting period was **04:09** (minutes:seconds) which represents a 1% increase from the last reporting period. Overall, these findings suggest that usage of the Environmental Health Portal has remained steady.	
5. Add social media posts on environmental health for Facebook, Twitter, LinkedIn and Instagram.	Number of social media posts, followers, impressions, engagements and click-throughs.	1/7/24 – 30/6/2025	**Met**	The following table provides information on social media activities in the reporting period:	

	Facebook	**Instagram**	**X/Twitter**	**LinkedIn**	**Total**
Posts	42	42	42	42	168
Reach/Impressions	17,498	4,049	157,762	11,299	190,608
Engagement	731	210	1,078	741	2,760
Engagement rate	4.18%	5.19%	0.68%	6.56%	1.45%

Industry average engagement (non-profit organisations)[1]	1.80%	4.40%	2.10%	3.00%	2.83%[2]
No. of followers[3]	6,302	1,858	7,599	12,142	27,901

With limited funds, the social media strategy for the Environmental Health portal is performing well with engagement rates much higher than the industry average. There has also been an excellent growth in Instagram and LinkedIn followers.

6. Produce at least six issues of newsletters for environmental health.	An increase in the number of newsletters subscribers.	1/7/2024 – 30/6/2025	**Met**	In the reporting period, **six** Environmental Health newsletters were sent to subscribers. Each newsletter item is hyperlinked to the Environmental Health Portal, where readers can access more detailed information. At the end of the reporting period there were **619** subscribers to the newsletter.
7. Continued engagement with the workforce and other stakeholders, at an environmental health conference, workshop or seminar.	One conference display, and/or presentation, workshop os seminar to be held during the year.	1/7/2024 – 30/6/2025	**Met**	In the reporting period, the HealthInf*oNet*: • presented at the EHA WA State Conference, April 2025, Perth, WA • promoted the Portal at six other conferences which the Health*InfoNet* exhibited at - these conferences were across most major cities thus broadening the Portal exposure.
8. Engagement with the Expert Reference Panel on Aboriginal and Torres Strait Islander Environmental Health (ERPATSIEH) under the Environmental Health Standing Committee (enHealth).	One meeting held in the year.	1/7/2024 – 30/6/2025	**Met**	In the reporting period the Health*InfoNet* conducted one online consultation meeting with ERPATSIEH members on Wednesday 20 November 2025. The purpose of the meeting was to seek feedback on the *My healthy home* factsheets and and any future ideas for the Portal (members had received a report on the factsheets when they were launched in September). The meeting was also an opportunity to introduce Professor Bep Uink as the Health*InfoNet*'s new Director. Professor Uink also met with Jeff Standen (former Chair of ERPATSIEH) onilne in March 2025.

[1] Source: HootSuite 2025
[2] This figure is the average of industry engagement rates across all platforms
[3] The number of Health*InfoNet* followers

1B. RISK MANAGEMENT 2023-2024 Activity Work Plan (AWP)		2B. Performance Report
Challenges - What difficulties may be experienced by your organisation in delivering the program?	**Mitigation strategies** – how will your organisation try to address these difficulties?	**Progress** - to be filled in by organisation only when undertaking a Report against your Deliverables
There are five main risks to the Health*InfoNet*'s operations: • cultural appropriateness • quality control • financial • staffing • information technology	• Cultural appropriateness: mitigated through strong governance; oversight by the Advisory Board and strong relationships and partnerships with key stakeholders and peak bodies along with the Health*InfoNet's* experience of over 26 years in developing and delivering websites and knowledge exchange material • Quality control: mitigated through embedded quality control mechanisms including peer-review of substantial documents • Financial: mitigated through ECU's comprehensive governance structure • Staffing: mitigated through a strong orientation and training regime along with a documented procedure manual • Information technology: mitigated through operating within a protective ECU IT environment	• Cultural appropriateness The Health*InfoNet*, which hosts the Environmental Health Portal, continues to have strong cultural oversight and processes that are working effectively. Cultural appropriateness of Environmental Health Portal is assessed via regular feedback processes with users, ERPATSIEH members and members of the Health*InfoNet* advisory board who represent several Aboriginal and Torres Strait Islander peak health bodies. Since the last reporting period, AIH have appointed their first Aboriginal Director, Professor Bep Uink. It is noted that concepts and expectations of cultural governance have shifted across the years that Health*InfoNet* has been operational. In response, Professor Uink has initiated a Working Group on Cultural Governance to establish the process that Health*InfoNet* will follow to move to full Aboriginal and Torres Strait Islander governance. An invitation to join the Working Group was sent to all members of the Health*InfoNet* Advisory Board, however, members indicated an inability to join the Working Group due to time constraints and it was decided that Working Group members should be ECU staff only. Currently members are Professor Uink, Professor Dan McAullay, Head of Kurongkurl Katitjin at ECU, and Professor Braden Hill, Deputy Vice Chancellor Equity and Indigenous at ECU. The Working Group is currently undertaking an assessment of AIH current and future cultural governance using the [Australian Indigenous Governance Toolkit.](#) There has been ongoing negotiation between Professor Uink, Professor McAullay, and Professor Braden Hill, about how future AIH cultural governance can be integrated into the ECU institutional cultural governance structures with special responsibility for the Health*InfoNet*. This will provide a more formal cultural authority structure and ECU will provide resources to support the Advisory Board. The Working Group process and integration process is underway and will be completed in the next reporting period. • Quality control All quality control mechanisms, such as peer-review of knowledge exchange products and publications, were adhered to throughout the reporting period. All new staff were inducted and trained in Health*InfoNet* policies, procedures, and practices.

		AIH conducts a yearly meeting with the Expert Reference Panel for Aboriginal and Torres Strait Islander Environmental Health (ERPATSIEH) to ensure appropriateness and utlitiy of content on the Environmental Health portal.
		• Financial
		Regular due diligence oversight meetings were held between ECU Finance and the Health*InfoNe*t's Director and Programs Manager.
		• Staffing
		All new staff received induction, orientation and training as required by ECU and the Health*InfoNet* policies and procedures. All new staff were recruited in accordance with ECU HR policy and procedures.
		• Information technology
		The Health*InfoNet* IT ecosystem continues to be managed within the ECU IT environment, with oversight by the Health*InfoNet's* IT Manager. All performance indicators relating to IT performance were met and exceeded. We are part of an ECU internal audit and review of IT security practices which will ensure we remain best practice.
		The Health*InfoNet* continues to liaise with ECU IT experts to update our security software and protocols.
		Building on the Health*InfoNet*'s establishment of an Artificial Intelligence (AI) working group, the Health*InfoNet* has partnered with Professor Ray Mahoney and Dr Andrew Goodman from the CSIRO Australian e-Health Research Centre to discuss potential ethical uses of AI in the Health*InfoNet.* This partnership saw Health*InfoNet* attending a focus group discussion with the Centre to provide insights into questions that need to be asked and addressed for the ethical update of AI in Aboriginal and Torres Strait Islander health. Findings from this report have been published in a co-authored report with the Centre.

Stakeholder Engagement

(provide a short narrative update on stakeholder engagement over the period)

The Health*InfoNet* has continued to promote the Portal and newsletter in teleconferences, face-to-face meetings and stakeholder emails.

In the 12-month period, the following engagement activities with stakeholders took place:

- email blasts on the publication of the *Overview of Aboriginal and Torres Strait Islander health status 2024, Summary of Aboriginal and Torres Strait Islander health status 2024* and associated powerpoint presentations in March 2025 (which included a section on Environmental Health)
- production in house of the new series of Healthy Homes factsheets was also promoted to all stakeholders as well as environmental health specific organsiatons and state/territory bodies in September 2024. The factsheet series was also promoted in the December issue of the Directors Communique.
- a presentation on the Portal and Health*InfoNet* at the WA EHA conference in Perth, April 2025
- promotion of the Portal in all face-to-face meetings with organisations in Perth, Melbourne, Adelaide, Sydney and Canberra
- two Health*InfoNet* Roundtables in 2025; one in Adelaide and Perth . These were well attended with 45-47 attendees representing a cross section of peak bodies in the sector and there were networking opportunities among attendees. The Environmental Health Portal was promoted during the Director's presentation and the Environmental Health Portal brochure was included in the attendee kits.

In the reporting period, we also exhibited at six other conferences (not environmental health specific) and the Portal was promoted at all of these.

Stakeholders include the national Advisory Board members, partners, funders, Consultants, NACCHO and affiliates, Government agencies, NGOs, peak bodies and professional associations.

AIH Online Community Consultations:

A series of Online Community Consultations were held in May 2025. The purpose of the consultations was to seek input into a Strategic Plan for the Australian Indigenous Health*InfoNet*.

There were nine distinct consultation groups:

1. Regional, rural, and remote communities
2. Tertiary students
3. Higher education and research institutes
4. University librarians
5. Aboriginal Community Controlled Health Organisations (ACCHOs)
6. Aboriginal Health Workers and community members
7. Environmental health workforce
8. Justice sector professionals
9. Health practitioners.

There were 74 attendees:

Cohort	Attended
Regional, rural, and remote	12
Tertiary Education students	4
Higher education (University/TAFE/RTOs) & research institutes	11
University Librarians	8
Aboriginal Health Workers and Community members	8
ACCHO staff	7
Environmental health workforce	9
Health Practitioners	12
Justice sector	3
TOTAL	**74**

98.6% of attendees 'strongly agreed' that the Health*InfoNet* represented good value for money.

Each cohort provided valuable input during the consultations. The importance of the Health*InfoNet* was highlighted in addressing the gap in Indigenous health. Some key themes that emerged were:

Health*InfoNet's* positive and sustained impact on Indigenous health outcomes:

- easy access to resources
- centralised knowledge hub
- provision of education and research tools
- cultural safety and education
- positive community and workforce impact
- providing visibility and awareness of best-practice.

Key areas where attendees wanted further support included:

- supporting workforce capacity building
- worker training and upskilling
- cultural safety
- allyship and applied skills
- Indigenous Data Sovereignty (IDS) knowledge
- implementation of IDS principles
- Aboriginal Health Workforce specific training and leadership
- Short, succinct and timely summaries of 'what is working' in the Aboriginal health sector.

Quotes from the Environmental Health Stakeholders:

- *" I am a university lecturer and Healthinfonet provides great Indigenous focused course content for students - which is great as we Indigenise the curriculum"*
- *"easy access to consolidated quality resources"*
- *"[more information needed on]… Referral pathways/linkages from clinical to environmental health".*

This feedback shows the high usage, satisfaction and engagement by stakeholders with the AIH. All suggested components will be considered in the upcoming AIH Strategic Plan.

Funding Agreement Manager

Record observations and recommendations (if any)

THIS PAGE FOR ACCEPTANCE OF Performance Report

Activity Work Plan accepted – Community Grants Hub	Signature: Date: Name:
Team Leader Action (EL/Team Leader to finalise)	Signature: Date: Name: