



Year in Review **2022**

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AUSTRALIA
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UNIVERSITY



Year in Review

2022

Produced by Australian Indigenous HealthInfoNet

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Recognition statement

The HealthInfoNet recognises and acknowledges the sovereignty of Aboriginal and Torres Strait Islander people as the original custodians of the country. Aboriginal and Torres Strait Islander cultures are persistent and enduring, continuing unbroken from the past to the present, characterised by resilience and a strong sense of purpose and identity despite the undeniably negative impacts of colonisation and dispossession. Aboriginal and Torres Strait Islander people throughout the country represent a diverse range of people, communities and groups, each with unique identities, cultural practices and spiritualities. We recognise that the current health status of mainland Aboriginal and Torres Strait Islander people has been significantly impacted by past and present practices and policies.

We acknowledge and pay our deepest respects to Elders past, present and emerging throughout the country. In particular, we pay our respects to the Whadjuk Noongar peoples of Western Australia on whose Country our offices are located.

Contents

Director's welcome	3
Advisory Board	4
The HealthInfoNet's 25 year anniversary commemorative art collection book.....	5
Our funders.....	6
Our partners.....	7
Project updates	8
Core funded projects	
Chronic conditions	8
Alcohol and other Drugs Knowledge Centre.....	9
Social and emotional wellbeing portal	9
Sexual health portal	10
Environmental health portal	10
Mixed funding projects	
WA State portal.....	10
Palliative Care portal	11
Healing.....	11
Tackling Indigenous Smoking	12
WellMob.....	12
Knowledge exchange.....	13
Overview and Summary	14
Review of diabetes among Aboriginal and Torres Strait Islander people	15
Review of Cannabis use among Aboriginal and Torres Strait Islander people.....	16
Journal of the Australian Indigenous HealthInfoNet	17
Conferences	18
HealthInfoNet user statistics.....	22
Impact and evaluation.....	23
Engagement.....	25
Staff directory	30



Director's welcome

Welcome to our 2022 year in review. It was a transitional year for all Australians, indeed much of the world, from the sometimes-strict COVID measure to a post restriction Covid world. Some behaviours have changed forever. For example, we are much more vigilant about our personal public health behaviours. It is very unusual to see someone sneezing without covering their mouth with their elbow (and probably offering a polite and somewhat embarrassed, 'It's not Covid').

Perhaps we have also learned to be more vigilant about our overall health. We also learned some valuable lessons about the collective power and capability of the Aboriginal and Torres Strait Islander people and communities of Australia, including the exemplary leadership of the Aboriginal Community Controlled health organisations. The performance of Aboriginal and Torres Strait Islander people, communities and organisations during COVID has been inspirational. This was no surprise to those of us who have been working in the sector a long time, but it may have been an eye-opener for some. With the unstoppable momentum of voice, treaty, truth, this was an unequivocal statement of purpose and intent.

In 2022, our proudest achievement was that we could once again demonstrate

that we are out there in support of the Aboriginal and Torres Strait Islander health sector workforce. We got back 'on the road' to meet and spend time with our users, partners, funders, and friends. For me, it was a pleasure to sit down for a cuppa and a chat with many people I had not seen for a couple of years and to meet face-to-face with people I had previously only met on Zoom or Teams. While these platforms have revolutionised our communication and networking capability, I still really enjoy a good old chat across the table with a cuppa and a biscuit.

As always, I want to pay my respect and gratitude to our funders, our Advisory Board, our Honorary Consultants, Reference Groups, partners and, of course, the tens of thousands of users of our resources throughout Australia and the world.

It is also customary and important to thank the staff of the HealthInfoNet. I will let this review of their outstanding commitment, dedication, passion and professionalism during 2022 speak eloquently on their behalf.

Enjoy this review of our work in 2022.



Professor Neil Drew

The HealthInfoNet Advisory Board

The Advisory Board was formed in 2008 to provide strong cultural governance advice and advocacy support to the Director and Management Team of the HealthInfoNet and to assist in optimising our contributions to closing the gap between the health of Aboriginal and Torres Strait Islander peoples and other Australians. The Advisory Board comprises representatives of key stakeholder organisations across the country and other members selected for their individual expertise (<https://healthinfo.net.ecu.edu.au/about/governance/advisory-board/>).

The HealthInfoNet National Advisory Board meeting was held in May in Canberra, and we welcomed in person one of our two newest members, Stuart McGrath. Director Neil Drew had regular phone and in-person contact with members throughout the year.



Newest member Stuart McGrath with Neil Drew





The HealthInfoNet's 25 year anniversary commemorative art collection book

In September, we celebrated our 25th anniversary and marked the occasion by creating a unique publication featuring the artwork showcased on our websites. We acknowledge and offer both our deep respect and our gratitude to the artists whose work is crucial to the sense of identity and purpose at the HealthInfoNet. Visit any section on our web resources and you will immediately see the examples of the wonderfully diverse artwork that heads and illustrates each page. The artwork symbolises both the story of the artist's journey but also signifies that we are in a place where Indigenous and

non-Indigenous ways of knowing, being and doing intersect to provide high quality, evidence-based information to support the Aboriginal and Torres Strait Islander health sector workforce in their everyday practice.

The artists remind us of the importance of strengths-based approaches and of the healing power of culture. We are also reminded by the extraordinary diversity of the art that Aboriginal and Torres Strait Islander cultures are diverse and unique and we must guard against homogenising the oldest living cultures in the world into a 'one size fits all'.

Our funders



Australian Government
Department of Health and Aged Care

In the Indigenous Australians' Health Programme, the Australian Government Department of Health is committed to the delivery of high quality, comprehensive and culturally appropriate essential health services for Aboriginal and Torres Strait Islander people.



GOVERNMENT OF
WESTERN AUSTRALIA

Aboriginal Health, a state wide office within the WA Department of Health, is responsible for facilitating a collaborative and coordinated approach within WA Health's public health system to improve health outcomes for all Aboriginal people living in Western Australia. The Government of WA provides financial support for the WA State Portal.



NINTI ONE LIMITED

The National Best Practice Unit Tackling Indigenous Smoking (NBPU TIS) has been established to provide tailored support to organisations funded under the national Tackling Indigenous Smoking (TIS) program. NBPU TIS is a consortium led by Ninti One Ltd and includes the Health Research Institute at the University of Canberra, and the Australian Indigenous HealthInfoNet based at Edith Cowan University.



PalliativeCare
AUSTRALIA

Palliative Care Australia (PCA) is the national peak body for palliative care in Australia. PCA represents all those who work towards high-quality palliative care for all Australians. Working closely with consumers, their Member Organisations and the palliative care workforce, PCA aims to improve access to, and promote the need for, palliative care. PCA provides financial support for the Palliative Care and End-of-Life Care Portal.



HealingFoundation
Strong Spirit • Strong Culture • Strong People

The Healing Foundation is a national Aboriginal and Torres Strait Islander organisation that partners with communities to address the ongoing trauma caused by actions like the forced removal of children from their families. The Healing Foundation supports locally-run projects, training and education, and commemorations and is leading the way in Indigenous healing research. The Healing Foundation provides financial support for the Healing Portal.



Inspired by Aboriginal and Torres Strait Islander health workers and communities, eMHPrac (e-mental health in practice) in collaboration with the Australian Indigenous HealthInfoNet developed the WellMob website. WellMob is a safe online place for communities to access all kinds of digital, culturally relevant resources including; websites, apps, podcasts, videos, social media, and online counselling all with a focus on social and emotional wellbeing.

Our partners

Partnerships are vital to the work of the HealthInfoNet, and we collaborate with a wide range of organisations and individuals. Most of our partnerships are informal, but the HealthInfoNet has formal agreements with the following organisations:

- ⦿ Aboriginal Health Council of Western Australia
- ⦿ Alzheimer's Australia
- ⦿ Analysis and policy Observatory
- ⦿ Asthma Australia
- ⦿ Australian Association of Social Workers WA
- ⦿ Australian Research Centre for Population Oral Health
- ⦿ Congress of Aboriginal & Torres Strait Islander Nurses and midwives
- ⦿ Cranaplus
- ⦿ First People's health unit, Griffiths University
- ⦿ Health direct
- ⦿ Indigenous Allied Health Australia
- ⦿ Indigenous Health Education Unit, Sydney Medical School
- ⦿ Injury Matters
- ⦿ Kidney Health Australia
- ⦿ Kulunga Research Network
- ⦿ Mental Health Coordinating Council
- ⦿ Menzies School of Health Research
- ⦿ National Aboriginal and Torres Strait Islander Health Worker Association
- ⦿ National Centre for Clinical Research in Emerging Drugs
- ⦿ National Drug Research Institute
- ⦿ National Rural Health Alliance
- ⦿ Royal Australian and New Zealand College of Obstetricians and Gynaecologists
- ⦿ Rural Health West
- ⦿ SA Network of Drug and Alcohol Services
- ⦿ Services for Australian Rural and Remote Allied Health
- ⦿ The Australasian Society for HIV Medicine
- ⦿ The Australian Association of Social Workers WA
- ⦿ The Australian College of Rural and Remote Medicine
- ⦿ The Australian Indigenous Doctors' Association
- ⦿ The Australian Lung Foundation
- ⦿ The Australian Physiotherapy Association
- ⦿ The Brien Holden Foundation
- ⦿ The Indigenous Eye Health Unit
- ⦿ The Lowitja Institute
- ⦿ The National Centre for Immunisation Research and Surveillance
- ⦿ The National Heart Foundation of Australia
- ⦿ The Research Centre for Injury Studies
- ⦿ The School of Nursing, Midwifery and Indigenous Health, Charles Sturt University
- ⦿ WA Council of Social Services

Project updates

The Australian Indigenous HealthInfoNet's mandate is to contribute to improvements in Aboriginal and Torres Strait Islander health by making relevant, high-quality knowledge and information easily accessible to policymakers, health service providers, program managers, clinicians and other health professionals (including Aboriginal and Torres Strait Islander health workers) and researchers.

By sharing expertise, the HealthInfoNet helps to:

- support capacity building and knowledge-informed decision-making within the workforce
- promote evidence-informed practice across sectors
- encourage greater integration between policy, practice and research.

Up-to-date, relevant information can then be used to inform practice, policy, research, teaching and general community understanding. The HealthInfoNet's key functions in addressing this goal are to:

- collect relevant research and other information about the health of Aboriginal and Torres Strait Islander people
- collate, translate and synthesise the information gathered to create new and more accessible knowledge about Aboriginal and Torres Strait Islander health
- disseminate this knowledge, primarily via the internet.

Core funded projects



Chronic conditions

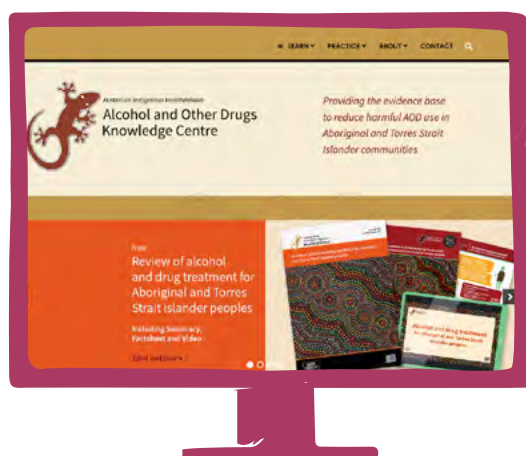
The Australian Indigenous HealthInfoNet website (which has a chronic conditions focus) is funded by the Department of Health and Aged Care. Our core funded chronic disease portals include **cancer, diabetes, respiratory health, cardiovascular health and kidney health**. The portals provide relevant and current information focusing on these Aboriginal and Torres Strait Islander health issues.

This year the cancer portal team presented at the Aboriginal Health Council of Western Australia's (AHCWA) Cancer Education Workshop, both in person for the Perth workshop and online for the Broome workshop, which taught health workers how to utilise the cancer portal in their work.

The *Review of diabetes among Aboriginal and Torres Strait Islander people* was published in June 2022 and focuses primarily on type 2 diabetes among Aboriginal and Torres Strait Islander people.

Accompanying the review, the HealthInfoNet also produced a series of knowledge exchange products, including:

- a plain language summary of the review
- a one-page factsheet
- a short, animated video of the key points from the review.



Alcohol and other Drugs Knowledge Centre

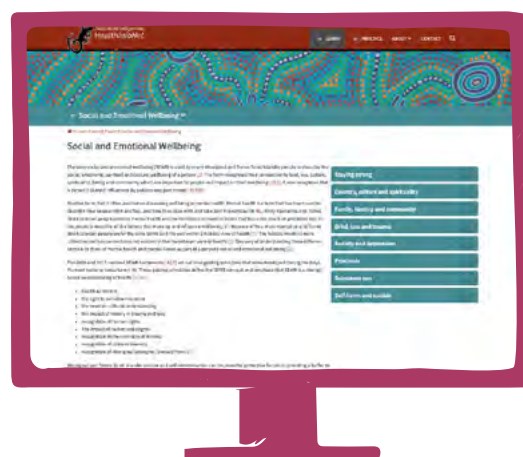
The AOD Knowledge Centre is a website funded by the Department of Health and Aged Care, Alcohol, Tobacco and other Drugs Branch. It provides a comprehensive collection of up-to-date resources, publications and workforce support information to reduce harms from alcohol and other drugs in Aboriginal and Torres Strait Islander communities.

The AOD Knowledge Centre commissioned the National Centre for Education and Training on Addiction (NCETA) to produce a report, *Addressing AOD Aboriginal and/or Torres Strait Islander workers' salaries and professional development needs*. An accompanying factsheet was produced, and a webinar discussing the results of the report was hosted by the Knowledge Centre and NCETA. The webinar had around 90 participants and had strong engagement from workers in the sector.

We also published a *Review of cannabis use among Aboriginal and Torres Strait Islander people*, along with the associated knowledge exchange products; a video, factsheet and summary based on the review. The review highlights the need for more awareness of the impact of high-potency cannabis on mental and physical health.

A new feature of the website is that we can now feature key documents, such as

national health practice guidelines, on topic pages. Topic pages were reviewed to highlight these key documents.



Social and emotional wellbeing portal

Specific funding from the Australian Department of Health enabled this section to be expanded in 2021 with more content and resources. The Social and Emotional Wellbeing (SEWB) Portal encompasses information that is based on the holistic meaning of SEWB for Aboriginal and Torres Strait Islander people. This includes the subtopics of Staying strong; Country, culture and spirituality and Family, kinship and community. Reflecting the health topic's importance, the SEWB Portal's key resources and workforce information remain one of the highest on the HealthInfoNet website. In 2022, over 200 resources, programs, courses, events and more were added to the SEWB portal. The SEWB team also distributed 10 editions of the SEWB Newsletter to over 700 subscribers, with each curated newsletter comprising new content added to the portal each month.

A new feature for 2022 allowed the inclusion of a key resource or guideline on all funded HealthInfoNet topic pages. This feature aims to help users quickly access important resources and/or guidelines relevant to the SEWB sector.

Project updates



Sexual health portal

The Sexual Health portal receives funding from the Department of Health and Aged Care and focuses on the aspects of sexual health that impact Aboriginal and Torres Strait Islander individuals and their communities. These topics include safe sex, healthy relationships, sexuality (diversity and inclusion), sexually transmitted infections and blood borne viruses, sexual problems and reproductive health.

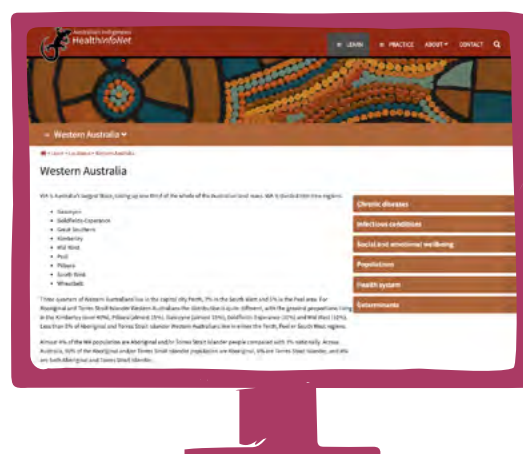


Environmental health portal

The Environmental Health portal receives funding from the Department of Health and Aged Care and was designed specifically for Aboriginal and Torres Strait Islander Environmental Health Workers. However, it can be used by anyone working in environmental health, including rangers.

The enHealth portal is currently undergoing a 'refresh' in consultation with funding partners, the Expert Reference Panel for Aboriginal and Torres Strait Islander Environmental Health (ERPATSIEH), and peak bodies such as Nirrumbuk Aboriginal Corporation. With their guidance and feedback, we are reviewing our current portal subtopics and set of inclusion/exclusion criteria to focus on the resources that are most directly relevant and useful for users.

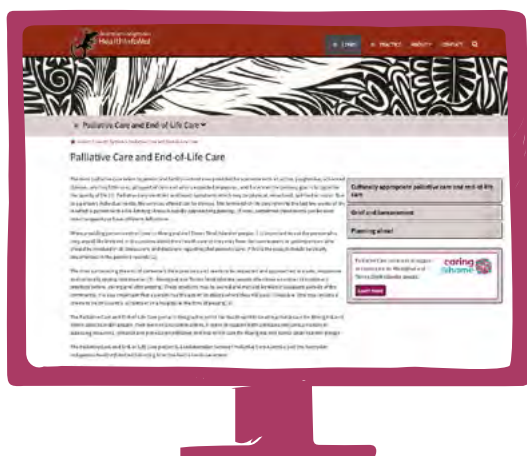
Mixed funding projects



WA State portal

The WA Department of Health funds the WA State portal. It aims to collect and disseminate WA state specific Aboriginal and Torres Strait Islander health information to health professionals, stakeholders and policy makers in a timely manner to ensure that policy and program decisions are evidence-based and in line with current trends. The WA State portal is more comprehensive than the HealthInfoNet coverage of other states and territory coverage.

The portal is currently undergoing a refresh which involves a review of the inclusion/exclusion criteria and the current set of subtopics.



Palliative Care portal

The Palliative Care and End-of-Life Care Portal (funded by Palliative Care Australia) has been developed specifically for the health workforce who provide care for Aboriginal and Torres Strait Islander people, their families and communities, as well as supporting clinicians and policy makers in accessing relevant and culturally appropriate resources, research, events, courses and projects on palliative and end-of-life care for Aboriginal and Torres Strait Islander people. Subsections include Culturally appropriate palliative care and end-of-life care, Grief and bereavement and Planning ahead.

The 2021 Palliative Care and End-of-Life Care Portal Impact and Evaluation Survey results were published. The survey was designed to gather feedback from users of the Portal as part of the continuous quality improvement of the services that the HealthInfoNet provides. The results were very pleasing, with 92.9% of respondents saying they would recommend the Palliative Care and End-of-Life Care portal to others; 84.8% also noted that the portal helps them find more information about Aboriginal and Torres Strait Islander palliative care resources than other sources.

A new section on the Palliative Care and End-of-Life Care portal was launched in August to promote the *caring@home*

for Aboriginal and Torres Strait Islander Families project. The project aims to support the provision of palliative care at home for Aboriginal and Torres Strait Islander people through the development of a *Palliative Care Clinic Box*. The *Clinic Box* contains a suite of tailored resources to support the provision of at-home palliative care symptom management for Aboriginal and Torres Strait Islander people.

The project was conducted by a consortium led by the Brisbane South Palliative Care Collaborative. Other members of the consortium include the Australian Indigenous HealthInfoNet, Palliative Care Australia and the Congress of Aboriginal and Torres Strait Islander Nurses and Midwives.



Healing

The HealthInfoNet is funded by The Healing Foundation to maintain a portal for people working in healing, health, justice, education, employment, child protection and family violence. The Healing Portal supports these sector workers by providing information and resources about healing and related issues. The Portal encourages information sharing and collaboration across sectors to ensure people have access to the latest trauma informed and healing aware practices so they can bring these practices into their workplaces.



Tackling Indigenous Smoking

In 2022, the Tackling Indigenous Smoking (TIS) program was refunded by the Australian Federal Government until mid-2026. The HealthInfoNet will continue its role as part of the National Best Practice TIS consortium with Ninti One and the University of Canberra to provide information to support the TIS workforce to reduce the harms from tobacco in their communities. This year, the TIS website continued to provide the latest evidence and resources to support TIS teams, such as the latest evidence on vaping, smoking in pregnancy and creating smoke-free workplaces.



WellMob

WellMob was developed by eMHPrac (e-mental health in practice) in partnership with the Australian Indigenous HealthInfoNet. The website showcases culturally relevant online resources that support the social and emotional wellbeing of Aboriginal and Torres Strait Islander people. The site brings together over 270 videos, apps, podcasts and other websites in one place and is free to access.

The 2021 WellMob Impact and Evaluation Survey results were published. The survey was designed to gather feedback from users of the WellMob website as part of the continuous quality improvement of the services that the HealthInfoNet provides. The results were very pleasing, with 94% of respondents saying they would recommend WellMob to others. The overall results of the survey were very positive and the quantitative data showed that users were satisfied with the site in almost every respect.

A new page was added to the WellMob website in 2022 under the Training Resources section. The WellMob Tips From Workers page includes a selection of short videos from health and wellbeing workers who yarn about how they have used WellMob.



Knowledge exchange

The HealthInfoNet aims to remain at the forefront of innovation and development in providing high quality, evidence-based materials to support the Aboriginal and Torres Strait Islander health workforce.

Our knowledge exchange (KE) products and tools recognise that users require access to information in multiple formats to capitalise on emerging information technologies. To achieve this, written material is enriched by adding visual elements like information graphics and icons as well as providing the material in video and audio formats. Visual elements are increasingly becoming the tool of choice by many information hubs to visually and efficiently share information; they are particularly useful for sharing statistical and survey data.

Our strength-based, culturally co-designed resources cut through enormous amounts of information, delivering significant

time savings for Health Workers, policymakers, GPs, nurses, allied health workers, academics and professional health associations, and supporting the training and development of future health professionals.

Our activities in this area are guided by several principles that ensure that the HealthInfoNet works in authentic partnership with Aboriginal and Torres Strait Islander people and other stakeholders, including:

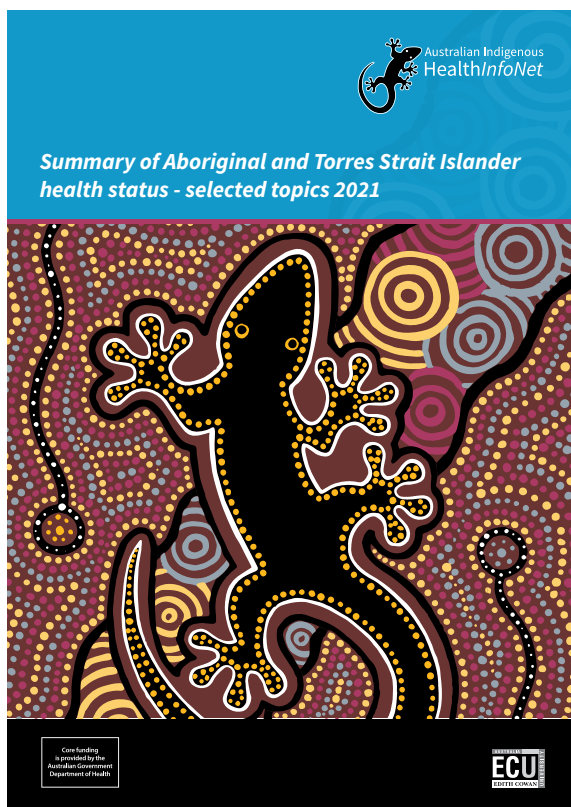
- engaging with users to co-design, co-construct and co-produce resources that meet the needs of users
- ensuring that we engage in culturally responsive and safe ways with all people
- striving to enact socially transformative, decolonising and socially just practice.

Overview and Summary



Overview of Aboriginal and Torres Strait Islander health status

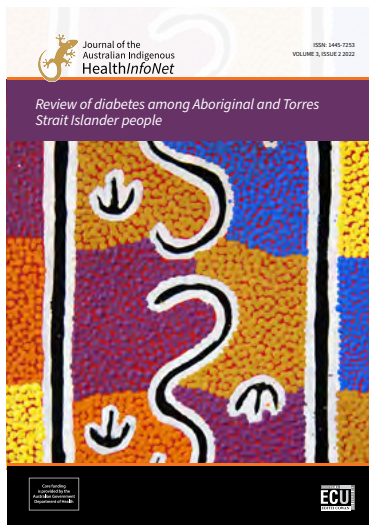
The *Overview* aims to provide a comprehensive outline of the most recent indicators of the health and current health status of Australia's Aboriginal and Torres Strait Islander people.



Summary of Aboriginal and Torres Strait Islander health status - selected topics 2021

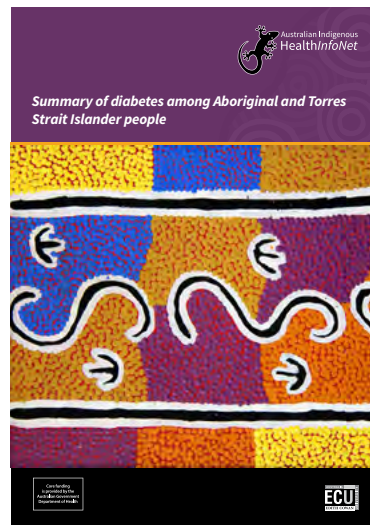
The *Summary* presents statistical information from the *Overview* in plain language and in a visual format that is quick and easy for users to digest.

Review of diabetes among Aboriginal and Torres Strait Islander people



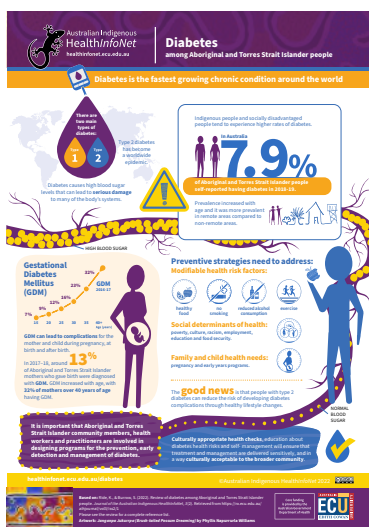
Review of diabetes among Aboriginal and Torres Strait Islander people

This review focuses primarily on type 2 diabetes among Aboriginal and Torres Strait Islander people, which is responsible for the majority of cases of diabetes in this population.



Summary of diabetes among Aboriginal and Torres Strait Islander people

A plain language summary of information from the *Review of diabetes among Aboriginal and Torres Strait Islander people*



Diabetes among Aboriginal and Torres Strait Islander people [Factsheet]

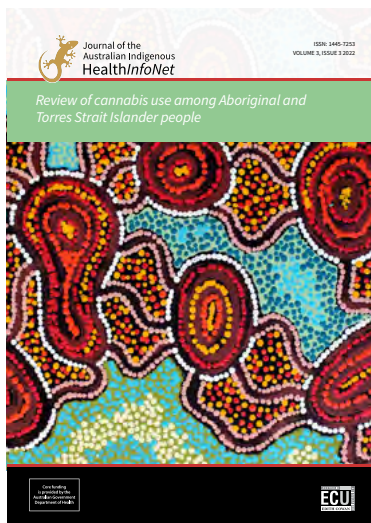
This factsheet highlights a number of key facts about diabetes among Aboriginal and Torres Strait Islander people.



Diabetes among Aboriginal and Torres Strait Islander people [Video]

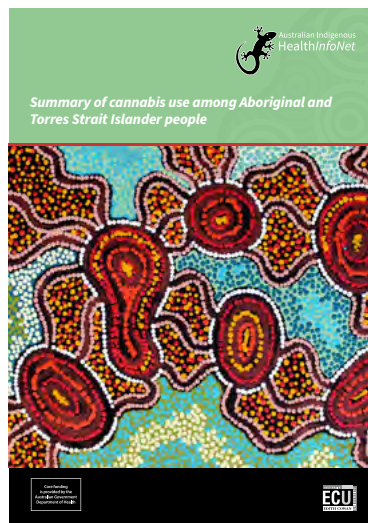
This short animated video highlights a number of key facts about diabetes among Aboriginal and Torres Strait Islander people.

Review of Cannabis use among Aboriginal and Torres Strait Islander people



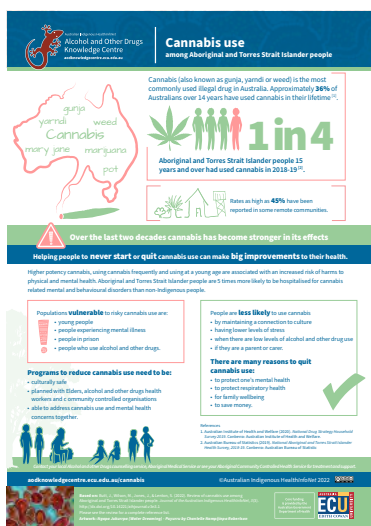
Review of Cannabis use among Aboriginal and Torres Strait Islander people

This review provides a comprehensive synthesis of key information on the use of cannabis among Aboriginal and Torres Strait Islander people.



Summary of cannabis use among Aboriginal and Torres Strait Islander people

A plain language summary of information from the *Review of Cannabis use among Aboriginal and Torres Strait Islander people*



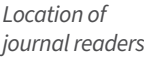
Cannabis use among Aboriginal and Torres Strait Islander people [Factsheet]

This factsheet highlights a number of key facts about cannabis use among Aboriginal and Torres Strait Islander people.



Cannabis use among Aboriginal and Torres Strait Islander people [Video]

This video provides an animated summary of key information based on the Review of cannabis use among Aboriginal and Torres Strait Islander people.



**Journal of the Australian
Indigenous Health/InfoNet**

In February, 2022 we published the first issue of the re-named and newly designed Journal of the Australian Indigenous Health/*InfoNet* via the Edith Cowan University (ECU) Research Online institutional repository. We have been encouraged by the global response since the inaugural edition of the journal was published in December 2020 which have already accumulated over 12,000 downloads worldwide, 3446 of which occurred in 2022. The journal is becoming increasingly visible and accessible to researchers and readers throughout the world.





Courtney King presenting at NATSIEH conference in Darwin

Conference presentations

1. King, C & Deves, D. How the Australian Indigenous HealthInfoNet supports Indigenous Environmental Health Practitioners and Health Workers. 75th Environmental Health Australia WA State Conference 2022, 23-25 February 2022.
2. Hoareau, J. Removing barriers to equitable healthcare through culturally safe resource support. Australian and New Zealand Addiction Conference, 9-11 May 2022
3. Parnell, A. Finding information about FASD among Aboriginal and Torres Strait Islander people. 16th National Rural Health Conference, 2-4 August 2022
4. King, C. Assisting Indigenous Environmental Health Practitioners to stay connected and informed. 13th National Aboriginal and Torres Strait Islander Environmental Health Conference (NATSIEH), 5-8 September 2022
5. Elwell, M. Assisting the Aboriginal and Torres Strait Islander workforce and students to stay connected and up to date with key health practice information. Australian Indigenous Doctors Association Conference, 4-6 October 2022
6. Elwell, M. An innovative online resource enabling people involved in Aboriginal and Torres Strait Islander health and healing to collaborate across sectors to share their experiences and wisdom. Indigenous Wellbeing Conference, 23-24 October 2022

Conferences we exhibited at

- NRHA Brisbane – exhibited and presented
- CATSINaM Canberra – exhibited
- National Nursing Forum Darwin – exhibited
- APNA Perth – exhibited
- NATSEIH Darwin – exhibited and presented
- PHAA Congress Adelaide – exhibited
- AIDA Gold Coast – exhibited and presentation
- Indigenous Wellbeing Conference Adelaide – exhibited and presentation
- Cranapulus Adelaide – exhibited and poster presentation
- Rural Medicine Canberra – exhibited
- NACCHO Canberra – exhibited
- IAHA – exhibited
- NAATSIHWP – exhibited
- Rural Health West Aboriginal Health Perth – exhibited
- AADANT – Sponsor of AADANT Excellence in Indigenous AOD Programs award
- SARRAH – inserts
- PHAA Preventative Health Conference Brisbane – exhibited
- Australia New Zealand Addiction conference Gold Coast – presented and exhibited
- QAAMS Workshop Adelaide – exhibited.



Mardi-Leigh Rolls, Goondir Health Service visits our stand at QAAMS



Astrid Melchers from SAHMRI



We presented and exhibited at the EHWA Conference in February. Conference delegate Chenique Pensini with HealthInfoNet team member Darren Deves

Conferences



PHAA Conference delegates Lorelle Holland and Suzanne Eustace-Earle



HealthInfoNet's Joanne Hoareau (right) with Kerri Ann Fletcher from Lives Lived Well.



Cranaplus delegate Deanne Cox from KAMS



Aaron Deane at the RMA conference



Emma Thomas and Luke Patten at the ACN conference in Darwin



ACN conference delegate Debbie Smith



Carmel Crook PHAA conference delegate



Vilma Fitzgerald chats with Taneka Lingbottom and Jodie Rose-Cotter at the CATSINaM conference



Michelle Elwell with Karl Briscoe at NAATSIHWIP conference



TIS team members Glenn and Yvonne visited our stand PHAA Conference in Adelaide



Darren Deves shows the website to APNA Conference delegate in Fremantle WA



Kate Correia collecting her prize from our newsletter competition at the Rural Health West Conference.

HealthInfoNet user statistics

Major changes to the website and dashboard during this period:

- several upgrades to the software platform including major upgrade for the security plugins
- expanded our 'in the spotlight' section for topics to now include important topic documents
- added a 'suite' functionality so that all related content can be easily grouped together and therefore users can view all related content easily

and archival history of resources for the sector. Adding the latest new content is only the beginning. The massive and growing collection of over 89,000 links to publications and resources requires ongoing maintenance to address broken links. 2022 saw more than 10000 links updated, ensuring the website's content is always relevant, current and useful.

46,000+ *Entries in our library database*

89,000+ *Links providing direct access to other online publications and resources*

HealthInfoNet website:

During this reporting period, 1 Jan 2022 to 31 Dec 2022, there were:





1,482,154 *pageviews and*

613,002 *sessions recorded*

Social media summary:

In 2022, our social media knowledge exchange strategy's aim of connecting with our communities through the sharing of relevant, timely and useful content continued to achieve its objectives. While last year we saw an interest in COVID-19 related resources, this year we identified how the pandemic had created a universal reset on how our audience used social media. In turn, our strategy has been updated to accommodate for these changes, particularly in the shift away from Facebook and Twitter, and more towards LinkedIn where majority of our community are most active. Keeping a close eye on which social media channels are active and trending amongst our users created new opportunities for the HealthInfoNet to increase engagement in more effective ways.

Followers

-  Facebook – **4% increase**
-  Instagram – **26% increase**
-  Twitter – **3.2% increase**
-  LinkedIn – **49% increase**

We maintained an above average **engagement rate of 3.82%**

Alcohol and other Drugs Knowledge Center website:

During this reporting period, 1 Jan 2022 to 31 Dec 2022, there were:

168,335 *pageviews and*

85,885 *sessions recorded*

Our library database:

With over 46000 entries in the library database - the engine room of the entire HealthInfoNet - expert library staff, Graham Barker and Aleina Humphreys, have highly developed systems and processes for ensuring the library database remains the most complete repository of Aboriginal and Torres Strait Islander health information anywhere in the world. The library continues to provide a valuable repository

Impact and evaluation

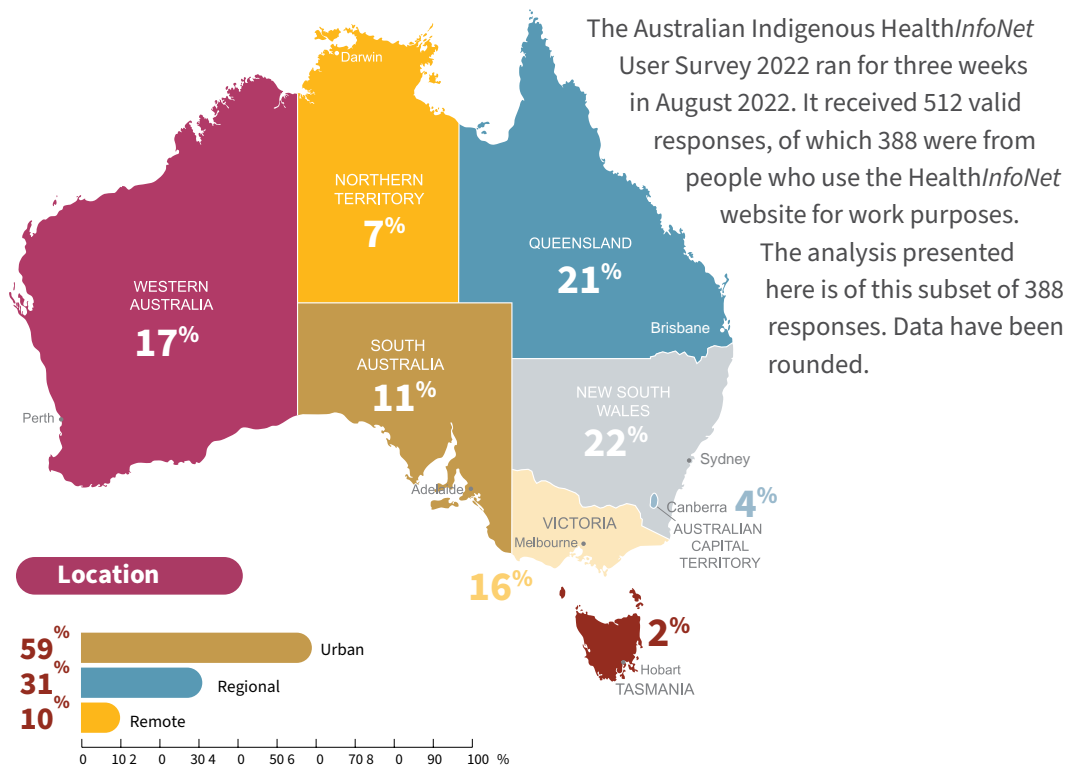
This year the HealthInfoNet committed resources to expanding and consolidating its impact and evaluation (I&E) work. A reinvigorated I&E team, in partnership with relevant project funders and with the support of ECU Research Ethics, designed and deployed a range of user surveys to inform the continuous quality improvement of the HealthInfoNet's main resource and portals. In-house expertise was used for both data analysis and the creation of results infographics and animations for selected surveys. Overwhelmingly, users were satisfied with the HealthInfoNet's resources.

We are grateful to the hundreds of users who took time to help shape the evolution of the HealthInfoNet through their participation in the following evaluations:

- Australian Indigenous HealthInfoNet (AIH) User Survey (August 2022)
- Alcohol and Other Drugs Knowledge Centre (AODKC) User Survey (August 2022)
- Tackling Indigenous Smoking (TIS) Yarning Group and Newsletter Survey (September 2022)
- Knowledge Exchange Product (KEP) Pilot Evaluation Survey (August 2022)
- WellMob User Experience Survey (2021, analysis completed 2022)
- Palliative Care Portal User Experience Survey (2021, analysis completed 2022).

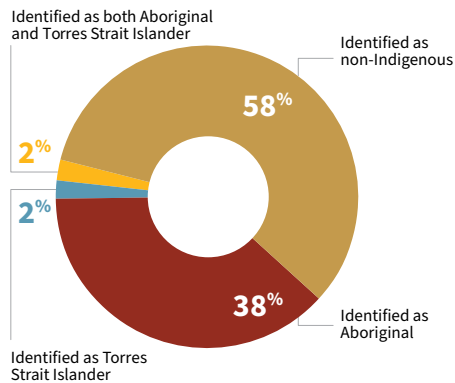
Highlights from the 2022 User Survey are summarised here:

USER SURVEY 2022:

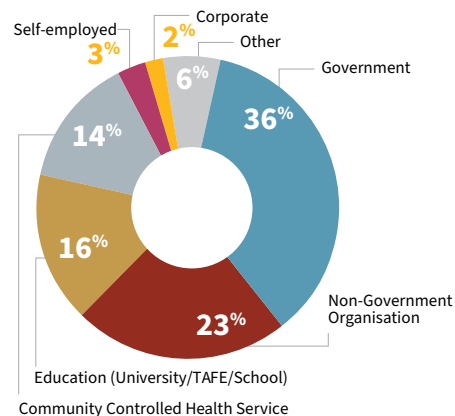


Impact and evaluation

Indigeneity

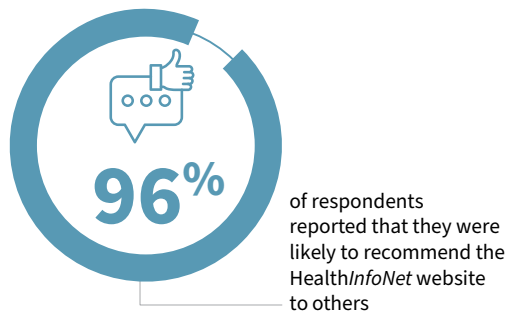


Employer

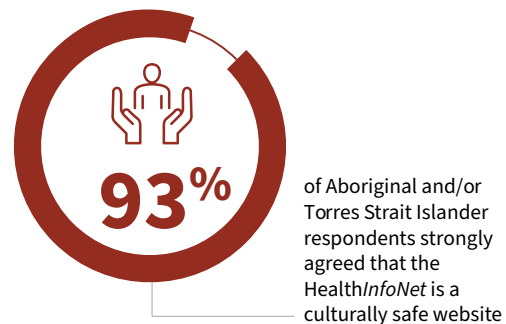


Note: Only respondents who did not select 'Student' as their main occupation were asked this question, n=379.

KEY RESULTS



CULTURAL SAFETY



Considered that the HealthInfoNet website helped them to:



TESTIMONIALS

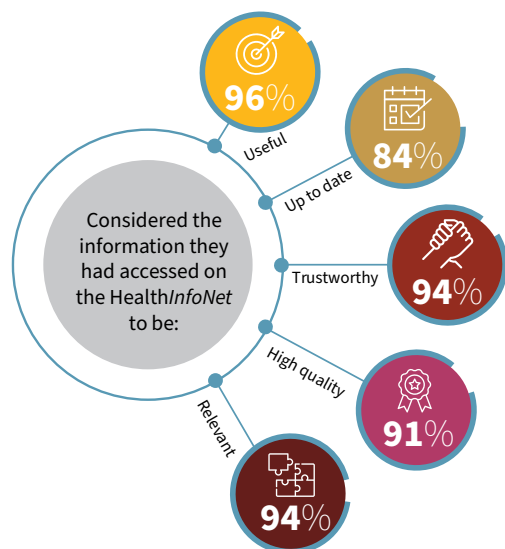
“ I use the (HealthInfoNet) website and associated resources at least three times per week. It is an exceptional resource for the course content that I deliver on Indigenous Health and Wellbeing. It is (a) great, culturally safe website to which I feel comfortable directing my students. *Aboriginal educator, Victoria* ”

“ When looking for resources, I go to (the) HealthInfoNet. I can see where the resource has come from and whether it is responsive for Aboriginal and/or Torres Strait Islander people. I know that the website is up to date and relevant - it makes using resources that much easier. *Aboriginal program manager, WA* ”

“ I use (the HealthInfoNet) in my work as a senior youth mental health clinician to find specialised resources for the amazing Aboriginal young people I support. *Non-Indigenous clinician, Victoria* ”

“ I have used (the HealthInfoNet) to provide extra support for advocacy and policy work, including submissions on strategies/frameworks and plans to Government. It can help support anecdotal evidence. *Non-Indigenous public health worker, WA* ”

“ Working in Health, I have found (the) HealthInfoNet useful in terms of putting together effective strategies to assist me in supporting and engaging with my clientele. It has also become a great resource for my Uni studies. *Aboriginal Health Worker, NSW* ”





HealthInfoNet Advisory Board member Janine Mohamed with Neil at the NACCHO Conference

Engagement

WA borders opened early April and for the rest of the year we made a concerted effort to reengage and connect with our users face to face around the country exhibiting and presenting at 19 conferences We also held two Roundtable events. Director Neil

Drew met with funders and partners in Canberra, Adelaide, Perth and Sydney and Development & Marketing Manager Tara Hoyne met with organisations in Adelaide, Brisbane, Darwin.



AMSANT SEWB meeting with Dr Carmen Cubillo



AIDA staff Charlotte Ward and Terri Jacobs.



Tara Hoyne with PEPA QLD Manager Aurora Hodges



AHCWA cancer portal presentation attendees with HealthInfoNet staff Hannah Tarrant and Michelle Barrett (back row, far right)



Adelaide Roundtable presenters Gretchen Scinto, Rural Doctors Workforce Agency, Scott Wilson, CEO, Aboriginal Drug and Alcohol Council South Australia, Michael Larkin, Manager - Public Health & Primary Health Care, Aboriginal Health Council South Australia



Perth Roundtable presenters Susan Holt, Neil Drew, Glenn Pearson, Ashley Reid, Robyn Hoffman

Roundtables

Over 40 people from leading health sector organisations attended our Roundtable half-day meeting in Adelaide in April. It was a wonderful opportunity to be back on the road, engage face-to-face with organisations who use us in their work and hear from our informative guest presenters. Our presenters were

- Scott Wilson, CEO, Aboriginal Drug and Alcohol Council South Australia
- Gretchen Scinto, Rural Doctors Workforce Agency (RDWA)
- Michael Larkin, Manager - Public Health & Primary Health Care, Aboriginal Health Council South Australia (AHCSA).

In June, we hosted another Roundtable with

representatives from many organisations in the health sector attending in Perth. Our guest speakers included:

Ashley Reid, CEO, Cancer Council WA

- Glenn Pearson, Director of Aboriginal Health, Kulunga Aboriginal Research Development Unit, Telethon Kids Institute
- Susan Holt, Western Australian Network of Alcohol & Other Drugs Agencies (WANADA)
- Robyn Hoffman, WA Branch Coordinator, Australian Association of Social workers.

Both events gave our Director the opportunity to update organisations about what's new on the HealthInfoNet and AOD Knowledge Centre websites.

TIS workshop

Research team member Ashleigh Parnell attended the Tackling Indigenous Smoking jurisdictional workshop in Adelaide in May. She also had the opportunity to update attendees on the TIS portal, which supports them in their work. Ninti One fund the TIS

portal, which we designed and developed in consultation with the TIS members. The resource provides easy online access for TIS workers around the country <https://tacklingsmoking.org.au/>



Ashleigh Parnell presenting at the TIS workshop in May



Some of the members of the National Best Practice Unit Tackling Indigenous Smoking



L-R Dennis Gray, Annalee Stearne, Neil Drew, Jo Hoareau and Marianne Durbin

AOD reference group meeting

This was held in September as a hybrid in person/online meeting. Dennis Grey (NDRI) has retired and was thanked by Neil for his

contribution to the Alcohol and Other Drugs Knowledge centre website.

Promoting our partner's work



caring@home new boxes held by Natalie (caring@home) and Neil at the NACCHO Conference

As partners, we helped to promote and support the following:

- Jean Hailes for Women's Health week
- Palliative care week
- SMS4DeadlyDads
- Caring@home palliative care box



Some of our team enjoying the Jean Hailes Womens Health Week morning tea

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